



# Powering global connections

CORPORATE OVERVIEW

# Our mission

FedEx Corporation will produce superior financial returns for its shareowners by providing high-value-added logistics, transportation, and related business services through focused operating companies. Customer requirements will be met in the highest quality manner appropriate to each market segment served. FedEx will strive to develop mutually rewarding relationships with its team members, partners, and suppliers. Safety will be the first consideration in all operations. Corporate activities will be conducted to the highest ethical and professional standards.



# Strength in numbers



684

Aircraft

>220

Countries and territories served

>600M

Daily tracking requests

>28

Global data centers

~570K

Team members

>5K

Operating facilities

>19M

Shipments per business day (avg. daily vol.)

>200K

Motorized vehicles

We connect people and possibilities around the world.



1973

FedEx begins operations

1977

FedEx successfully lobbies for unrestricted routes

1981

FedEx opens SuperHub in Memphis

1989

FedEx acquires Flying Tigers

1994

FedEx launches fedex.com and offers first package-status tracking

1998

FedEx acquires Caliber System, Inc.

2004

FedEx acquires Kinko's and Parcel Direct

2013

FedEx launches FedEx Delivery Manager®

2014

FedEx acquires Bongo International and GENCO

2016

FedEx acquires TNT Express

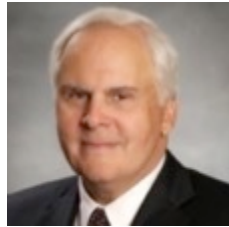




We deliver the best service and value possible by:

- Competing collectively
- Operating collaboratively
- Innovating digitally

# Our leadership



Frederick W. Smith  
Chairman and CEO  
FedEx Corporation



Raj Subramaniam  
President and COO  
FedEx Corporation



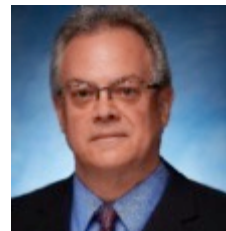
Mike Lenz  
EVP, CFO  
FedEx Corporation



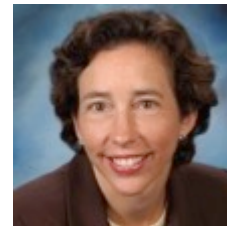
Jill Brannon  
EVP, Chief Sales Officer  
FedEx Corporation



Robert B. Carter  
EVP, CIO  
FedEx Corporation



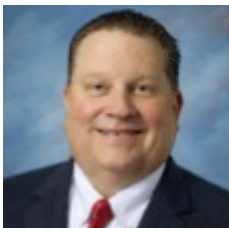
Mark R. Allen  
EVP, General Counsel  
and Secretary  
FedEx Corporation



Judith H. Edge  
CVP, Human Resources  
FedEx Corporation



Udo Lange  
President and CEO  
FedEx Logistics



John A. Smith  
President and CEO  
FedEx Ground



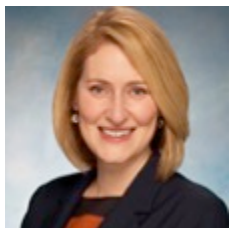
Lance Moll  
President and CEO  
FedEx Freight



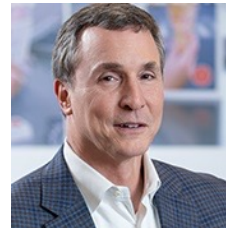
Don Colleran  
President and CEO  
FedEx Express



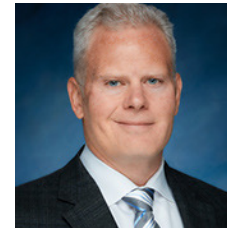
Sev McMurtry  
CVP, Operations and  
Service Support  
FedEx Corporation



Brie Carere  
EVP, Chief Marketing and  
Communications Officer  
FedEx Corporation



Brian Philips  
President and CEO  
FedEx Office



Richard W. Smith  
Regional President of The  
Americas and EVP, Global  
Support  
FedEx Express

# Our portfolio of services



The largest express transportation company in the world.



Cost-effective business and residential package shipping.



Priority and economy less-than-truckload (LTL) freight shipping.



Marketing, sales, IT and customer service solutions for customers.

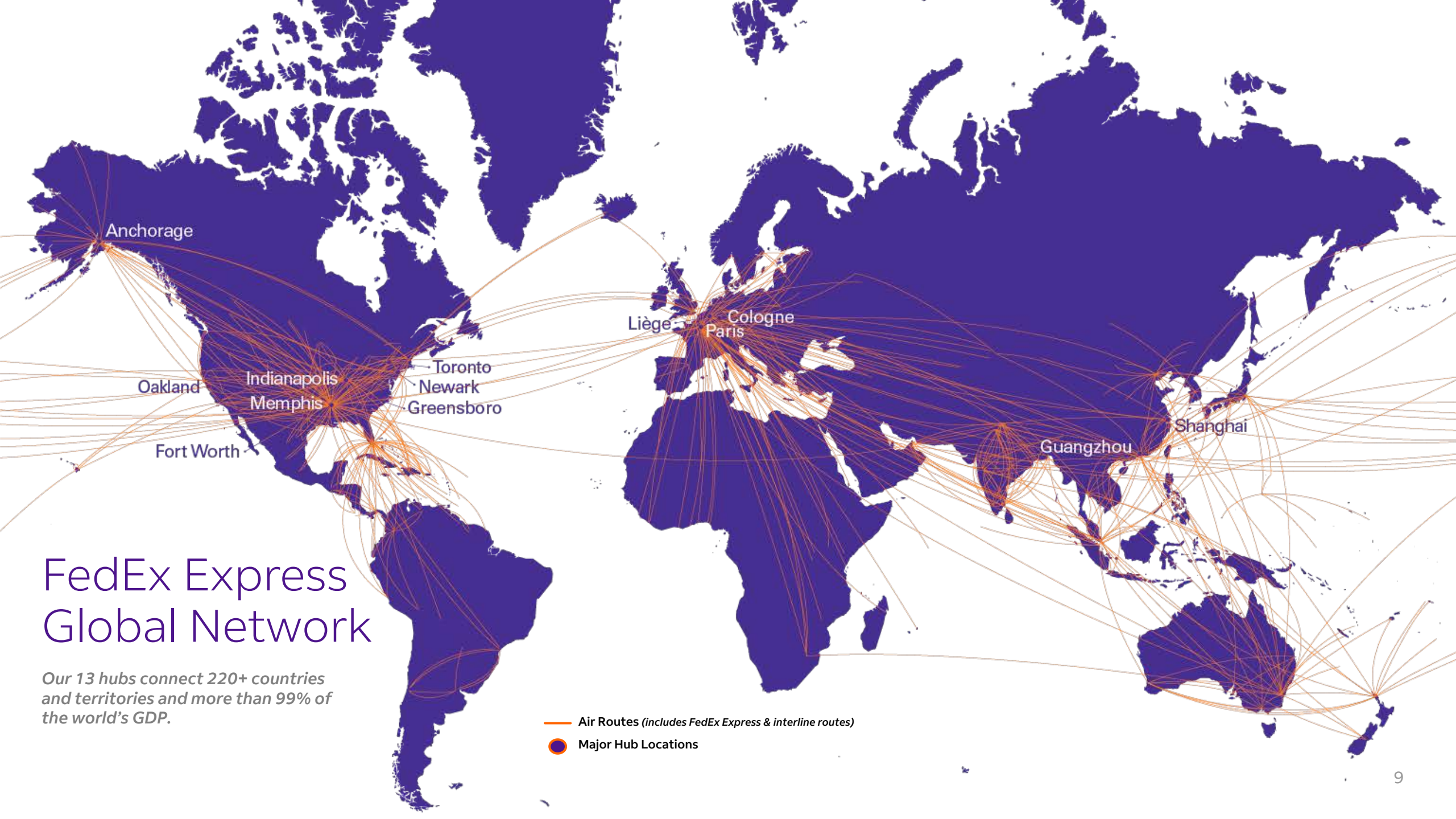


Global transportation, supply chain, trade/customs and e-commerce solutions.





Print and copy services, shipping pickup and delivery, and same-day courier service.





# FedEx Express Global Network

*Our 13 hubs connect 220+ countries and territories and more than 99% of the world's GDP.*

-  Air Routes (includes FedEx Express & interline routes)
-  Major Hub Locations



# FedEx Express

connects the world with time-definite air-ground services. The world's largest cargo airline and express transportation company covers every U.S. street address and services more than 220 countries and territories. Our global network provides time-sensitive, air-ground express service through more than 650 airports worldwide.

> 650  
Airports

> 285K  
Team members

684  
Aircraft\*

> 87K  
Motorized vehicles

> 6.5M  
Packages moved  
(Avg. daily vol.\*\*)

> 29M  
Pounds of freight  
moved  
(Avg. daily vol.\*\*)

Numbers include TNT Networks

\*Gross available aircraft includes parked

\*\*Avg. Daily Vol. information for fiscal 2021

# FedEx Ground

offers fast, economical delivery  
in the U.S. and Canada and is faster to  
more locations than UPS Ground in the U.S.

~625

Facilities

>185K

Team members

40

Hubs

>95K

Motorized vehicles

>12M

Packages moved  
(Avg. daily vol.\*)

\*Avg. Daily Vol. information for fiscal 2021





# FedEx Freight

simplifies LTL shipping in the U.S., Canada, Mexico, Puerto Rico and U.S. Virgin Islands.

~390

Service centers

>44K

Team members

>25K

Motorized vehicles

>105K

Shipments  
(Avg. daily vol.\*)

# FedEx Services

team members coordinate sales, marketing, communications, information technology and customer service support for the FedEx global brand.

> 15K  
Team members

## Innovative solutions

- FedEx Delivery Manager®
- SenseAware®, a FedEx innovation





# FedEx Logistics

connects supply chains globally through a logistics solutions organization.

- Air and Ocean Cargo Networks
- Customs Brokerage and Trade Solutions
- Supply Chain Services

297

Facilities

~20K

Team members

31

Countries and territories with on-site locations

~5.5M

Customs brokerage transactions annually in North America

# FedEx Office

makes shipping and printing convenient.

~2,200

Locations

>12.5K

Team members in the U.S.

Offering FedEx SameDay®  
City service to:

34

Markets  
with

~900

Vehicles

## Services provided

- Pack and ship
- Copy and print
- Large-format printing
- Signs and graphics



# FedEx and e-commerce

E-commerce is a fundamental part of retailing today and has profoundly changed how consumers make purchases. We continue to expand our convenience network and explore innovative alternatives to help customers deliver.

## Our services go beyond shipping

- Seamless online shopping experience with ShopRunner
- Website and marketplace integration
- Flexible delivery options
- FedEx Extra Hours at eligible retailers
- Customized, reliable packaging
- Simplified returns
- E-commerce education and marketing tools
- Access to international markets
- E-commerce fulfillment





# Our retail footprint

We offer a range of options from full-service printing and shipping to pack, ship and hold services, to quick drop-off points.

## Our more than 60,000 locations for U.S. consumers include

- FedEx drop-off and pickup available in 18,000 locations including Walgreens, Dollar General, and Albertsons.
- FedEx ShipSite at Office Depot OfficeMax locations
- FedEx Ship Center® and FedEx Authorized ShipCenter® locations
- 32,500 FedEx® Drop Box locations
- FedEx Office locations in Walmart stores



# The next wave of technology & innovation

- Robotics
- Blockchain
- Drones
- Automation
- Multi-year collaboration with Microsoft



# Priority Earth

Our most important delivery yet is to the address we all share



**As a company that connects 99% of the world's GDP, we're taking bold steps to help the only home—and place of business—we've got.** We're working to deliver a more sustainable future. Priority Earth is our initiative to get there and includes a goal of carbon neutral operations by 2040. We're designating more than \$2 billion of initial investment in vehicle electrification, sustainable practices, and carbon sequestration. This is our most important delivery yet because it's to the address we all share.

# Sustainability

“We have a responsibility to take bold action in addressing climate challenges. This goal builds on our longstanding commitment to sustainability throughout our operations, while at the same time investing in long-term, transformational solutions for FedEx and our entire industry.”

- Chairman and CEO Fred Smith

## Key steps toward reaching the carbon neutral by 2040 goal include:

Vehicle Electrification



Sustainable Customer Solutions



Sustainable Fuels



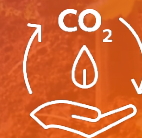
Fuel Conservation and Aircraft Modernization



Efficient Facilities



Natural Carbon Sequestration



# FedEx Cares – Our commitment to make the world a better place

- GOAL: Positively impact 50 million people around the world by our 50th anniversary in April 2023
- HOW: Skills based and hands-on volunteerism, charitable giving and in-kind shipping
- Strategic Areas of Focus
  - Global entrepreneurship
  - Sustainable logistics
  - Delivering for good
  - Diversity, Equity and Inclusion

Learn more at [fedexcares.com](https://fedexcares.com)



# Diversity, equity and inclusion

"At FedEx, our workforce is as diverse as the world we serve, and we believe that everyone deserves respect. Embracing diversity is not just the right thing to do; we also have proven that it fosters innovation and makes us a more competitive company. It's also about fostering acceptance, promoting anti-biases, and encouraging a more inclusive society. These values are core to who we are and how we operate."

-Chairman and CEO Fred Smith and President & COO Raj Subramaniam



FedEx is consistently named among the world's most valuable and admired brands.

***FORTUNE***

No. 16 among “World’s Most Admired Companies”

***Time***

One of the “Time 100 Most Influential Companies”

***Newsweek Magazine***

America’s Best Customer Service 2021 - #1 for Shipping and Delivery Services

***Forbes***

One of the “Best Employers for Diversity”

***Forbes***

“World’s Most Valuable Brands”

***U.S. Chamber of Commerce Foundation***

“Corporate Citizenship Hall of Fame Inductee”





THE PURPLE PROMISE

“I will make every FedEx  
experience outstanding.”



# Our culture

## How we think

People-Service-Profit (P-S-P) is the way we run our business.

## How we work

Quality Driven Management (QDM) helps us do our best work and empowers continuous improvement. Learn more at [fedex.com/QDM](https://fedex.com/QDM).

## What we deliver

The Purple Promise, “I will make every FedEx experience outstanding,” brings P-S-P to life.

## Why we matter

Our purpose — “We connect people and possibilities around the world” — is fulfilled through our commitment to P-S-P and the Purple Promise.





FedEx. Where now meets next.

Certain statements herein may be considered forward-looking statements. Such statements are subject to risks, uncertainties and other factors discussed in FedEx Corp.'s and its subsidiaries' press releases and FedEx Corp.'s filings with the Securities and Exchange Commission.