

Information on Covid-19

Tuesday, November 17th, 2020

FREQUENTLY ASKED QUESTIONS

— How to benefit from mediation between companies in the event of a conflict?

How does it work?

Mediation between companies offers a free, fast and reactive mediation service: a mediator contacts the requesting company within 7 days in order to establish a confidential plan of action. Confidentiality of business is preserved as well as companies' reputation.

A mediator may be asked to resolve any dispute related to the fulfilment of a contract of private law, including tacit agreements, or of public procurement (ex: delayed payment, non-conforming goods or services, etc.).

How to benefit from it?

You may call upon [company mediators online](#).

Ahead of any request, you may ask your questions or seek advice on the process with complete confidentiality by filling [the contact form](#).

All available information may be found on the following [website](#).